

Role of ICT on Marketing Agricultural Crops (Date) from View Point of Agriculture Experts (Case Study of Khuzestan Province)

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Abstract

This research examines the effective role of ICT on marketing agricultural crops. This is applied research and the methodology is descriptive-correlation. Statistical society of this research is all agriculture experts being experienced in the field of marketing date at Khuzestan province. Results of correlation between individual and occupational properties of experts by supplying and selling date shows that there is positive significant relationship between organizational position, education, service record, date culturing, date business and satisfaction of budget allocated to ICT sector for selling date. Results of correlation between individual and occupational properties of influential experts in date market shows that there is positive significant relationship between organizational position, email, weblog, date culturing, date business and satisfaction of budget allocated to ICT sector for selling date. Results of correlation between individual and occupational properties of experts with reducing cost of producing and selling date shows that there is positive significant relationship between age, organizational position, field of study, service record, email, weblog, date culturing and date business with reducing cost of producing and selling date. Results of multi variable regression show that the variables including: service record, organizational position, education and being informed of support rules, nearly describes 34% changes of dependant variable.

Keywords: Role, ICT, Date Marketing, Khuzestan Province

1. Introduction

In Khuzestan province nearly 75% of date is sold by traditional marketing method and it is less applied from modern technologies. It seems that by using modern technologies and Internet based marketing, it is possible to improve the rate of selling date. Most of farmers are not fully informed of modern marketing methods and technologies (Talaei and Khosravipour 2009). In case of correct application of modern technologies by the farmers and agriculture experts also benefit from such technology, this issue may be very effective on development of agriculture; nevertheless, due to terms & conditions of small scale farmers and increasing social class distinction between wealthy and poor farmers and more application of such technology by the large wealthy farmers, it is expected at ICT may be available for the entire classes of society and leading to reducing poverty at entire level (Gol Mohammadi and et al 2006). In Khuzestan province due to absence of enough infrastructures, being far away villages, lack of familiarity of farmers and gardeners with palm tree management and modern communication technologies for agricultural planners, such technology does not play key role on increasing culturing and selling date. The agriculture cooperatives prefer to hold face-to-face classes instead of printing brochure (Fami and et al 2012). The importance of correct application of ICT on marketing agricultural crops, play key role on improvement of this technology. Agricultural managers having positive, self-motivated attitude for application of new technology play crucial role on promotion and widespread of ICT application (Khajeh Shahkouhi 2013). Due to any reason in past and in compliance with basic structure of agricultural sector, the marketing of agricultural crops was neglected. On the other hand, in most of countries of world farmers attempt to benefit from new technologies and strategies for increasing quality of the products and cope with new scientific problems (Jalali 2012). Benefiting new

technologies including: Internet has created great evolution on marketing methods and selling agricultural products. Using Internet websites and offering required information to the customers, has increased satisfaction and trustworthiness of the buyers of agricultural crops (Range & Etzkowit 2010). Another research deals with studying marketing and export of Shahani date (case study of Fars province, Jahrom city). creation of new attitude toward process of innovation and marketing is the best way to reach enhancement quality product(Plant & Odame 2008). In this research, in generalities about date, marketing service, marginal amounts of marketing and profit of marketing factors is studied. Therefore, improving the marketing system depends on paying more attention on transportation service, processing, warehousing and electing correct method of packaging date. In addition, through investment on additional products of Shahani date, it is possible to prevent from wastes of date at industrial application (Shajari and et al 2002). Establishment of innovation and marketing products at organizational environment depends on specific conditions including: understanding the requirements of users, regarding product market, developing technology effectively, application of modern methods, benefiting scientific tools and having a manager being responsible against improvement of such technologies (Kaplan & Palmer 2007).

General Objective: Role of ICT technology on marketing agricultural crops (date) from view point of agriculture experts (cases study of Khuzestan)

2. Specific Objectives

- 1) Studying individual properties of agricultural experts of Khuzestan province.
- 2) There is significant relationship between individual and occupational properties of agriculture experts with electronic readiness.
- 3) There is significant relationship between individual and occupational properties of agriculture experts with influence of ICT.
- 4) There is significant relationship between individual and occupational properties of agriculture experts with electronic marketing.
- 5) There is significant relationship between individual and occupational properties of agriculture experts with supplying and selling date.
- 6) There is significant relationship between individual and occupational properties of agriculture experts with influence at date market.
- 7) There is significant relationship between individual and occupational properties of agriculture experts with reducing cost of selling date

3. Materials and Methods

This is applied research and its methodology is descriptive-correlation. Statistical society of this research is 144 agriculture experts of Khuzestan province being experienced in the field of palm tree and marketing. The sampling method was census. In this research, in order to collect information, it was benefit from questionnaire designed by the researcher. This questionnaire has 3 sections. At first section the demographic information for experts of agriculture organization of Khuzestan province. The second section consists of questions in relation to electronic readiness of experts of the agriculture organization and the third section consists of questions about role of ICT on date market. Aforesaid questionnaire upon being revised was submitted to the scholars, professors and experts in the field of marketing and agriculture to confirm the validity of its questionnaires. Results of Alpha Cronbach for the questionnaire of ICT was 0.85. In order to determine the reliability of questionnaire, 30 experts completed the questionnaire on empirical basis and the following data was obtained:

Different sections of questionnaire	Number of forms	Alpha Cronbach
Readiness at ICT sector	24	0.85
ICT	11	0.87
Marketing	12	0.81
Supplying and selling	6	0.80
Influence on market	6	0.76
Reducing cost	6	0.84
Competitive advantage	9	0.76

In order to describe research variables, it was benefit from frequency distribution, frequency percentage, cumulative frequency, average, standard deviation, coefficient of changes, maximum, minimum, correlation and step by step regression

4. Results

4.1 Personal Properties of Agriculture Experts

Among respondents there were 50 female (35.4%) and 89 male (64.6%). Results of studying frequency for age of respondents showed that the highest frequency of age was related to the age of 31-40 years old with frequency of 47.4% and the minimum frequency of age was related to age of 51 years and over with frequency of 13%. With respect to record of culturing date, 114 respondents (82%) have previous record of date culturing and 25 persons (18%) did not have previous record of date culturing. With respect to attending at electronic readiness education and computer classes, 117 respondents (84%) attended in such classes and 22 persons (16%) did not attend at such classes. With respect to satisfaction of respondents of allocated budget for improvement of ICT in organization, 28 persons (20.1%) have very low level of satisfaction, 56 persons (40.3%) have low level of satisfaction, 50 persons (36%) have medium satisfaction and 5 persons (3.6%) have high satisfaction.

4.2 Relationship between electronic readiness and role of ICT on research variables

Results of correlation between individual and job properties of experts with level of electronic readiness showed that there is positive significant relationship between organizational position ($r= 0.286$), satisfaction of allocated budget to ICT sector ($r= 0.481$) having email ($r= 0.186$) having weblog ($r=0.263$) and negative significant relationship with field of study ($r= - 0.221$) with electronic readiness (table 1-2).

Table 1-2: Variables, index of variables, correlation coefficient and sig level with electronic readiness

Sig level	Correlation coefficient	Test		Index variable	Index	Anticipating variable
			Index			
0.241	0.112	Spearman	Distance	Electronic readiness	Nominal	Sex
0.071	-0.154	Spearman	Distance	Electronic readiness	Distance	Age
0.001	0.286**	Spearman	Distance	Electronic readiness	Sequence	Organizational position
0.323	0.084	Spearman	Distance	Electronic readiness	Sequence	Education
0.009	-0.221**	Spearman	Distance	Electronic readiness	Nominal	Field of study
0.536	0.053	Spearman	Distance	Electronic readiness	Distance	Service record
0.582	-0.047	Spearman	Distance	Electronic readiness	Nominal	Computer education
0.028	0.186*	Spearman	Distance	Electronic readiness	Nominal	Email
0.002	0.263**	Spearman	Distance	Electronic readiness	Nominal	Having weblog
0.603	0.044	Spearman	Distance	Electronic readiness	Nominal	Date culturing
0.555	0.05	Spearman	Distance	Electronic readiness	Nominal	Date business
0.053	0.165	Spearman	Distance	Electronic readiness	Sequence	Introduction to the rules
0.000	0.481**	Spearman	Distance	Electronic readiness	Sequence	Satisfaction of budget allocated to ICT

Sig level: 5% sig level: 1%

4.3 Correlation of ICT with some research variables

Results of correlation between individual and job properties of experts with influence of ICT showed that there is positive relationship between organizational position ($r=0.241$) field of study ($r=0.197$) satisfaction of budget allocated to ICT ($r=0.221$) having email ($r=0.241$) having weblog ($r=0.209$) date culturing ($r=0.254$) date business ($r0.250$) with influence on ICT technology

Table 1-3: Variables, index of variables, correlation coefficient and sig level with electronic readiness

Sig level	Correlation coefficient	Test		Index criterion	Anticipating variable	
			Index			Index
0.658	-0.038	Spearman	Distance	ICT	Nominal	Sex
0.089	-0.145	Pearson	Distance	ICT	Distance	Age
0.004	0.241**	Spearman	Distance	ICT	Sequence	Organizational position
0.929	0.008	Spearman	Distance	ICT	Sequence	Education
0.02	0.197*	Spearman	Distance	ICT	Nominal	Field of study
0.969	-0.003	Pearson	Distance	ICT	Distance	Service record
0.406	-0.071	Spearman	Distance	ICT	Nominal	Computer education
0.006	0.241**	Spearman	Distance	ICT	Nominal	Email
0.014	0.209*	Spearman	Distance	ICT	Nominal	Having weblog
0.003	0.254**	Spearman	Distance	ICT	Nominal	Date culturing
0.003	0.250**	Spearman	Distance	ICT	Nominal	Date business
0.589	-0.046	Spearman	Distance	ICT	Sequence	Introduction to the rules
0.009	0.221**	Spearman	Distance	ICT	Sequence	Satisfaction of budget allocated to ICT

4.4 Correlation of electronic marketing with some research variables

Results of correlation between individual and job properties of experts with influence of electronic marketing showed that there is positive relationship between organizational position ($r=0.305$) education ($r=0.200$) service record ($r=0.425$) having email ($r=0.210$) having weblog ($r=0.302$) date culturing ($r=0.268$) date business ($r=0.242$) with influence on electronic marketing

Table 1-4: Variables, index of variables, correlation coefficient and sig level with electronic marketing

Sig level	Correlation coefficient	Test		Index criterion	Anticipating variable	
			Index			Index
0.535	-0.053	Spearman	Distance	Marketing	Nominal	Sex
0.214	0.106	Pearson	Distance	Marketing	Distance	Age
0.000	0.305**	Spearman	Distance	Marketing	Sequence	Organizational position
0.018	0.200*	Spearman	Distance	Marketing	Sequence	Education
0.183	0.114	Pearson	Distance	Marketing	Nominal	Field of study
0.000	0.425**	Pearson	Distance	Marketing	Distance	Service record
0.842	-0.017	Spearman	Distance	Marketing	Nominal	Computer education
0.013	0.210*	Spearman	Distance	Marketing	Nominal	Email
0.000	0.302**	Spearman	Distance	Marketing	Nominal	Having weblog
0.001	0.268**	Spearman	Distance	Marketing	Nominal	Date culturing
0.001	0.242**	Spearman	Distance	Marketing	Nominal	Date business
0.675	0.036	Spearman	Distance	Marketing	Sequence	Introduction to the rules
0.789	-0.023	Spearman	Distance	Marketing	Sequence	Satisfaction of budget allocated to ICT

Sig level: 5% Sig level: 1%

4.5 Correlation of supplying and selling date with some research variables

Results of correlation between individual and job properties of experts with supplying and selling date showed that there is positive relationship between organizational position ($r=0.321$) education ($r=0.277$) service record ($r=0.275$) date culturing ($r=0.298$) date business ($r=0.234$) satisfaction of allocated budget to ICT ($r=0.194$) with influence on electronic marketing

Table 1-5: Variables, index of variables, correlation coefficient and sig level with supplying and selling date.

Sig level	Correlation coefficient	Test		Index criterion	Index	Anticipating variable
			Index			
0.298	-0.089	Spearman	Distance	Supplying and selling	Nominal	Sex
0.281	0.092	Pearson	Distance	Supplying and selling	Distance	Age
0.000	0.321**	Spearman	Distance	Supplying and selling	Sequence	Organizational position
0.464	-0.024	Spearman	Distance	Supplying and selling	Sequence	Education
0.001	0.277**	Pearson	Distance	Supplying and selling	Nominal	Field of study
0.002	0.257**	Pearson	Distance	Supplying and selling	Distance	Service record
0.409	-0.071	Spearman	Distance	Supplying and selling	Nominal	Computer education
0.317	0.086	Spearman	Distance	Supplying and selling	Nominal	Email
0.243	0.132	Spearman	Distance	Supplying and selling	Nominal	Having weblog
0.000	0.298**	Spearman	Distance	Supplying and selling	Nominal	Date culturing
0.000	0.234**	Spearman	Distance	Supplying and selling	Nominal	Date business
0.068	0.155	Spearman	Distance	Supplying and selling	Sequence	Introduction to the rules
0.022	0.194*	Spearman	Distance	Supplying and selling	Sequence	Satisfaction of budget allocated to ICT

4.6 Correlation of influence on date market with some research variables

Results of correlation between individual and job properties of experts with supplying and selling date showed that there is positive relationship between organizational position ($r=0.424$) having email ($r=0.200$) having weblog ($r=0.360$) date culturing ($r=0.235$) date business ($r=0.311$) and satisfaction of budget allocated to ICT ($r=0.174$) and influence on date market

Table 1-6: Variables, index of variables, correlation coefficient and sig level with influence on date market

Sig level	Correlation coefficient	Test		Index criterion	Index	Anticipating variable
			Index			
0.815	0.02	Spearman	Distance	Supplying and selling	Nominal	Sex
0.84	-0.017	Pearson	Distance	Supplying and selling	Distance	Age
0.000	0.424**	Spearman	Distance	Supplying and selling	Sequence	Organizational position
0.525	0.054	Spearman	Distance	Supplying and selling	Sequence	Education
0.245	0.099	Pearson	Distance	Supplying and selling	Nominal	Field of study
0.123	0.131	Pearson	Distance	Supplying and selling	Distance	Service record
0.566	0.049	Spearman	Distance	Supplying and selling	Nominal	Computer education
0.019	0.200*	Spearman	Distance	Supplying and selling	Nominal	Email
0.000	0.360**	Spearman	Distance	Supplying and selling	Nominal	Having weblog
0.005	0.235**	Spearman	Distance	Supplying and selling	Nominal	Date culturing
0.005	0.311**	Spearman	Distance	Supplying and selling	Nominal	Date business
0.181	0.114	Spearman	Distance	Supplying and selling	Sequence	Introduction to the rules
0.041	0.174*	Spearman	Distance	Supplying and selling	Sequence	Satisfaction of budget allocated to ICT

4.7 Correlation of reducing cost of production and sale with some research variables

Results of correlation between individual and job properties of experts with reducing cost of production and sale showed that there is positive relationship between age of respondents ($r=0.261$) organizational position ($r=0.468$) service record ($r=0.425$) having email ($r=0.195$) having weblog ($r=0.345$) date culturing ($r=0.217$) date business ($r=0.183$) and reducing cost of production and sale.

Table 1-7: Variables, index of variables, correlation coefficient and sig level with reducing cost of production and sale

Sig level	Correlation coefficient	Test		Index criterion		Anticipating variable
			Index		Index	
0.324	0.084	Spearman	Distance	Supplying and selling	Nominal	Sex
0.002	0.261**	Pearson	Distance	Supplying and selling	Distance	Age
0.000	0.468**	Spearman	Distance	Supplying and selling	Sequence	Organizational position
0.389	-0.074	Spearman	Distance	Supplying and selling	Sequence	Education
0.000	0.300**	Pearson	Distance	Supplying and selling	Nominal	Field of study
0.000	0.338**	Pearson	Distance	Supplying and selling	Distance	Service record
0.794	-0.022	Spearman	Distance	Supplying and selling	Nominal	Computer education
0.022	0.195*	Spearman	Distance	Supplying and selling	Nominal	Email
0.000	0.345**	Spearman	Distance	Supplying and selling	Nominal	Having weblog
0.01	0.217*	Spearman	Distance	Supplying and selling	Nominal	Date culturing
0.01	0.183*	Spearman	Distance	Supplying and selling	Nominal	Date business
0.371	0.076	Spearman	Distance	Supplying and selling	Sequence	Introduction to the rules
0.723	0.03	Spearman	Distance	Supplying and selling	Sequence	Satisfaction of budget allocated to ICT

The first variable that is entered into this equation is experience of experts i.e. this variable has the highest influence and in this stage the coefficient for balance equation is $R^2 = 0.24$. On the other hand, level of F equals to 68.78 and sig level is $P (=0.000)$ that is significant at less level of one thousand; therefore, through observing coefficient it is possible to announce that the variable of experience (service record) of experts describes 24% changes of dependant variable. In the next step, the variable of organizational position is entered into equation by balance coefficient of $R^2 = 0.30$ in addition level of F equals to 81.47 and is significant at level of $P (=0.000)$. Based on available findings in table 1-12, the variables of service record and organizational position describe nearly 30% of changes. In the third step, the variable of education is entered into regression equation by balance coefficient of $R^2 = 0.32$ in addition level of F equals to 34.97 that is less level of one thousand $P (=0.000)$, by observing this coefficient it is stated that nearly 32% changes of dependant variable is described by following variables: Service record, organizational position and education. Finally, the variable of level of being familiar with support rules is entered into multi variable regression and balance coefficient equals to $R^2 = 0.34$ and level of F equals to 28.25 sig level is $P (=0.000)$. It is stated that nearly 34% changes of dependant variable is described by variable of being familiar with support rules.

Table 1-8: Summary of different stages of independent variables on attitude of experts and influence of ICT on date marketing

F	R ²	B Variables entered into equation	Variables entered into equation	Stages
**68.78	0.24	-3.23	Service record	First step
**47.81	0.30	-2.67 -7.25	Service record Organizational position	Second step
**34.97	0.32	-2.80 -7.18 4.44	Service record Organizational position Education	Third step
**28.25	0.34	-2.87 -7.24 4.18 -3.14	Service record Organizational position Education Being familiar with support rules	Fourth step

Sig level: 1% error

5. Conclusion

Results of studying age frequency of respondents showed that the highest frequency is related to the age of 31-40 years with frequency of 47.4% and 41-50 years with frequency of 21%. The lowest frequency of age is related to age of 51 years with frequency of 13 years and average age of respondents was 38.82 years. 82% of respondents had experience date culturing and 84% of respondents attended at computer training classes. In relation to the budget allocated for admission and development of ICT in organization, 20.1% of respondents announced very low satisfaction and only 3.6% were satisfied. Results of correlation between individual and job properties of experts with electronic marketing showed

that there is positive significant relationship between organizational position, education, having email and date culturing and electronic marketing. Results of correlation between individual and job properties of experts with supplying and selling date showed that, there is positive significant relationship between organizational position, field of study, date culturing and date business and the budget allocated for development of ICT. Results of correlation between individual and job properties of experts with influence at date market showed that there is positive significant relationship between organizational position, having email and weblog, date culturing and date business and satisfaction of budget allocated for ICT section. Results of correlation between individual and job properties of experts with reducing the cost of producing and selling date showed that there is positive significant relationship between organizational position, field of study, service record, having email and weblog, date culturing and date business and satisfaction of budget allocated for ICT section. Results of multi variable regression showed that the variable of service record, organizational position, education and being familiar with support rules describe nearly 34% of changes of dependant variable. Hailu, 2009, found in their study entitled "potentials of ICT in the agricultural sector" that ICT is an important factor in economic development and growth in the country. There, it is mentioned that marketing of the produce along with ICT could bring about and efficient agriculture. Nnadi et al 2010, carried out research in order to examine the influence of ICT on increasing income share of farmers from agricultural crops in Australia. Results of research showed that farmers benefit from electronic methods for marketing their crops, were more successful in the field of selling their agricultural crops.

6. Recommendations

- 1) Applying from experts having experience in related field and higher education in the field of electronic marketing.
- 2) Holding educational classes for farmers to be familiar with ICT in the way of marketing date and transferring knowledge to other farmers.
- 3) Creation of electronic website for exchanging price of buying and selling data through experts.
- 4) Enacting support rules in relation to applying experts from ICT by the government.

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