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# The Erasmus Student Mobility Program and Its Contribution to Multicultural Education : The Case of Tecnological Education Institute of Thessaly

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#### Abstract

Erasmus is an EU action plan in education that enables both students and academics to be "moved" between European universities, in the twenty-eight EU member countries, including the countries of the European Economic Area and Turkey. It took its name after the philosopher, theologian and humanist of the 15th century, Erasmus, also known as the "spiritual father of the reform". The Erasmus program was first established in 1987, providing the possibility for 3,000 students to move within the EU domain in the same year. Currently 90% of the European Higher Education Institutions participate in the program. It has after all evolved into a social and cultural phenomenon that goes beyond its conventional establishment providing a multiperspective and holistic learning experience, and creating a space where young people can meet and share ideas, knowledge and experiences within a convenient and relaxed context. The Erasmus can be studied in two dimensions. The first dimension is dictated by the opportunities provided to students to come into contact not only with the culture of the country they stay during the Erasmus program, but also with many other different cultures. This is attributed to the fact that students from around the world live together for several months, but also organize trips to neighboring European countries. Through this program, students have the opportunity to learn a completely different educational system and compare it to their own countries' one, become familiar with other cultures, broaden their horizons, meet people who would otherwise never get to know, become witnesses of different cultures and create new opportunities. The Erasmus program helps students become familiar with other learning processes and gain additional work experience within a different context. At the end of the program, there might be a number of students earning an academic and/or work position either at the graduate level or in their professional field. One of the main educational activities of the TEI of Thessaly is the Erasmus action, which offers the opportunity to students, who have completed at least the first year of their study, to attend part of their course work at an Institution in another country of the European inter-university cooperation. The experience of the Erasmus program is particularly important for intercultural and employment, leading to new perspectives for better and more stable jobs. An attempt to explore the views and concerns of students of the TEI of Thessalv, who benefited either by being moved to another country within the Erasmus program activities or interacted with students from other EU countries, is the focus of the present study.

Keywords: Erasmus Program, mobility, multiculturalism, intercultural, Europe

### 1. Introduction

In the global education, market is the most important asset of any democratic society. Europe is the "mother" of Universities concept and founded an educational system based on the supremacy of Western civilization. European governments have contributed to the development of public education. It is significant that during the twentieth century

achieved significant growth in all levels of education (Xanthopoulos, 2002). The modern world is known for its multiculturalism, its constant changes in culture and the effects of accepting cultures in everyday level. Effects occur in the cultural life of the country, the education system, the religious sector and elsewhere. The term globalization is introduced for the first time since M. McLuhan (1968), who referred to the "Global Village", emphasizing internationalization, especially in the field economy and then the superstructure (Vasiliou et al, 2000).

In education, the impact of globalization is dependent on indirect attitudes that keep nations - states towards this. Globalization contributes to the development of ideas for the future and by the general educational policy contributes to the stabilization of democratic institutions in an environment that is constantly evolving. The educational systems of several states target to the orientation to modern technology and the fight against unemployment (Weaver, 2004).

According to the European Commissioner for Education, Culture, Multilingualism and Youth A. Vasiliou "The Erasmus¹ program is one of the most successful in the EU: Is the best known and most popular program. Exchanges through the Erasmus program offer students the opportunity to improve their knowledge of foreign languages and develop skills such as adaptability, which in turn improves their job prospects.... In many countries, the demand for the program far exceeds the available resources. This is one reason why we plan to expand the opportunities for study and training abroad through our proposed new program for education, training and youth program Erasmus for all" (http://europa.eu/rapid/pressReleasesAction.do?-reference=IP/12/83&format=HTML&aged=) and mentioned that "Erasmus is one of the greatest successes of the EU. The latest figures speak for themselves: Erasmus is more popular than ever and I am committed to ensure more resources for the future. Studies or internships abroad open doors to personal growth and create employment opportunities. Therefore, we have a right to be ambitious when it comes to investing in our youth" (http://europa.eu/rapid/pressReleasesAction.do?reference=IP/11/675-&format=HTML&aged=0&language=EL). The purpose of the program is to gain professional experience relevant to the subject of study, knowledge and understanding of economic and cultural conditions in other European countries and the acquaintance of the requirements of the European market.

This study will not deal with the procedural aspects of the program including the selection process for students, funding and more. The purpose of this paper is to highlight the practical implementation of the Erasmus program and its dimensions. Specifically, how useful it is, if it contributes to the development of students in finding employment within and outside the country of origin and whether it helps to multiculturalism and create a European identity for young people. The survey was based on reports in the Reports Studies and Practice of Erasmus students and interviews with students who participated in this program. The purpose of the program is to gain professional experience relevant to the subject of study, knowledge and understanding of economic and cultural conditions in other European countries and the acquaintance of the requirements of the European market.

In the current study we will define the key concepts associated directly or indirectly with the program. It will follow the presentation of the program from 1987 until today and then we will focus on the main answer research questions, based on the views expressed by students participating in the program and data relating to the participation of Greek students in the program. Then we present a survey conducted among the students of the Institute of Thessaly who took part in it. The paper concludes with a presentation of research results and conclusions.

## 2. Literature review

Education, in the broadest sense, includes all activities designed to influence in thought, character, and physical education of the individual. From a technical standpoint, the education acquired knowledge, skills, abilities and values. The training is based on specific methods (*theoretical teaching, demonstration, assignments, practical training*) in a specially designed program, with specific learning objectives and is delimited in time. Aims of education is the formation of character, which will help young people in interpersonal relationships, development of intelligence, equipping young people with the knowledge and skills according to their abilities to earn a life and contribute to further development of the national economy and end the effort to make new able to adapt to changing social and economic conditions (Aspridis, 2011; Chatzidimou, 2010; Bourandas *et al*, 2002; Werther *et al*, 1985).

The Erasmus program prefers multiculturalism and intercultural education. The term multiculturalism principle states that coexist in a society different social groups with different national - ethnic and cultural references. As a term used first and foremost in USA, Australia, England and Canada. Multiculturalism is often confronted in the assimilation of immigrants (for Equal Integration requires the new member to become similar and the values adopt majority) and social

<sup>&</sup>lt;sup>1</sup>The acronym Erasmus is the analysis of the words EuRopean Community Action Scheme for the Mobility of University Students

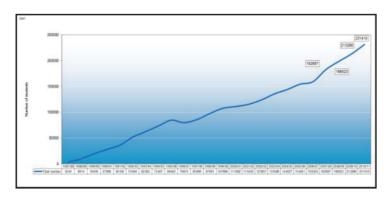
inclusion (equal access for minority groups to opportunities, goods and services enjoyed by the majority). Multiculturalism was adopted in various countries of the western world from 1970 onwards for different reasons, and often opposite to the actual fact of rapid ethnic, religious and cultural diversity of the population and while were formed as nations - countries with a single national identity in the 18th and 19th century. Due to the creation of nations - states is very difficult to set up a coherent multicultural society, especially in times of crisis, where weak social classes, are reducing the welfare state (http://www.j-red.eu/?i=institute.el.glossary#Πολυπολιτισμικότητα). The basic principles of intercultural education is the recognition of the cultures and their interaction, the value of cultural capital people from different cultural backgrounds, ensuring everyone's right to equal opportunities in education (http://www.j-red.eu/?i=institute.el.glossary #Πολυπολιτισμική ή διαπολιτισμική εκπαίδευση).

## 3. The History of Erasmus Program

The Action Plan was launched in 1976 under the name Short Study Visits (SSVs), Joint Studies Programs (JSPs). J. Delors accessed reactions of Ministers of Education and the Commission through the competent application of the European Council in London (5 - 06.12.1986) and from that moment began the Erasmus. The first period, the budget amounted to 85 million ECU, the second period (1990 - 1994) to 192 million ECU. In 1987 for the first time worked between higher education institutions in Europe for the first time a student exchange program which only his first year involved 3,244 students. In one of the most recognized programs of the EU until 2006 attended by more than 2,000,000 students from all over Europe, and the same year the program received 150,000 students. In 2012, the European Commission estimates that 3,000,000 students to participate. Followed by other programs such as the Bologna Process (promoting mobility, recognition, joint degree programs, ECTS, DS), which also adopted 10 action lines, LLP and finally the Youth on the Move (Asderaki, et al, 2011; Dokou, 2007; Weidenfeld, 1997).

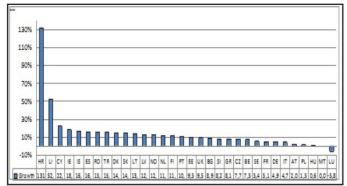
Of the total number of students receiving support under the Erasmus period 2009 - 2010, the 178,000 made part of their undergraduate program of study abroad at a university or other institution of higher education in one of the countries participating in the initiative Erasmus. The number of students who chose the feasibility study rose by 5,7% compared with the previous year. Internships in companies abroad by Erasmus was built in 2007 and is becoming increasingly popular. In 2009 - 2010, 35,000 students (the 1/6 of the total) chose this option. This is an increase of 17.3% over the previous year. The average monthly Erasmus grant received by students decreased by about 7% to 254 million due to the increased number of students receiving support. The demand substantially exceeds availability of Erasmus in most participating countries. According to a survey conducted by the European Parliament, 2010, found that only 24% of students not participating in Erasmus said they are not interested in study abroad program (http://europa.eu/rapid/pressReleasesAction.do?reference=-IP/11/675&format=HTML&aged=0&language=EL).

Figure 1: Number of students ERASMUS annually [from 1987 - 88 to 2010 – 11]



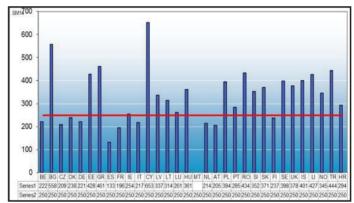
Source:http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/12/310&format=HTML&aged=0&language=EL &guiLanguage=en

Figure 2: Student mobility Erasmus -Change in the number of students per sending country between 2009 -10 & 2010-11



**Source:**http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/12/310&format=HTML&aged=0&language=EL &quiLanguage=en

Figure 3: Student mobility Erasmus -Average monthly EU level scholarships



**Source**:http://europa.eu/rapid/pressReleasesAction.do?-reference=MEMO/12/310&format=HTML&aged=0&language=EL&guiLanguage=en

Figure 4: Number of Erasmus Intensive Language Courses from 2005 –2006 to 2009 – 2010



**Source:**http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/12/310&format=HTML&aged=0&language=EL &guiLanguage=en

The importance attributed to Erasmus of the EU, highlighted in Articles 165 to 166 of the Treaty on the Functioning of the EU More specifically, Article 165 states inter alia that "the EU action shall be aimed at: encouraging mobility of students

and teachers, inter alia by encouraging the academic recognition of diplomas and periods of study, promoting cooperation between educational institutions, encouraging the development of youth exchanges and youth workers, and encourage the participation of young people in democratic life in Europe" (Moussis, 2011; Nugent, 2003).

**Table 1:** The evolution of Erasmus program

A/A	Year	Event
1.	1976	The program begins with the name Short Study Visits (SSVs), Joint Studies Programmes (JSPs)
2.	5 - 6/12/1986	<b>J. Delors</b> accessed reactions of Ministers of Education and the Commission through the competent application of the European Council in London
3.	17/6/1987	The Erasmus program starts with the first exchange of nearly 3.000 students from 11 countries - EU members (Belgium, Denmark, Germany, Greece, France, Ireland, Italy, Netherlands, Portugal, Spain and United Kingdom)
4.	1988	Integration of Luxembourg in the program
5.	1992	Six countries included in the program (Austria, Finland, Iceland, Norway, Sweden and Switzerland)
6.	1994	Accession of Liechtenstein to the program
7.	1996	i. Introduction of intensive courses of Erasmus ii. Join TEI of Thessaly Socrates program
8.	1997	Establishment of the Erasmus exchange teaching staff
9.	1998	<ul> <li>i. Sorbonne Declaration on the harmonization of higher education.</li> <li>ii. Six countries included in the program (Cyprus, Czech Republic, Hungary, Poland, Romania and Slovakia)</li> </ul>
10.	1999	Five new countries join the program (Bulgaria, Estonia, Latvia, Lithuania and Slovenia)
11.	2000	Accession of Malta to the program
12.	2001	Prague Declaration
13.	2002	Celebration millionth student
14.	2003	Establish the Erasmus University Charter
15.	2004	Turkey's membership in the program
16.	2005	Summit Bergen, 19 – 20 May 2005 - set targets for the London summit in 2007, including the application of criteria and guidelines for the reporting of ENQA ( <i>European Association for Quality Assurance in Higher Education</i> )
17.	2007	Integration of Lifelong Learning
18.	2009	Celebrating completion 2.000.000 students and Croatia in the program
19.	2009 - 2010	3.000 institutions cooperating in the program
20.	2011	i. Re-integration of Switzerland in the program. 33 countries participate in the program ii. Enactment of Law 4009/2011 with reports on student mobility
21.	2012 - 2013	Expected completion 3.000.000 students in the program
22.	2014	Start the new Erasmus program for all

Source: E.U., (2012), Erasmus. Changes lives, opens horizons for 25 years, Belgium

The number of Erasmus students increased in almost all countries. The largest increase occurred in the outgoing students Croatia (132%), Liechtenstein (52%) and Cyprus (22%). In 19 countries, an increase higher than the average was 8.5%. In Luxembourg, the number of Erasmus students declined (-5.8%). However, it remains the country sends abroad the largest number of students as a percentage of the national student population. Spain has sent the most students, followed by France and Germany. Spain is the country that has received the most students, followed by (http://europa.eu/rapid/pressReleasesAction.-do?reference=MEMO/12/310&format Germany and UK =HTML&aged=0&language=EL&guiLanguage=en).<sup>2</sup>

According to the Commissioner, in the period 2014 - 2020 will implement the "Erasmus for all" which will bring together all existing EU programs The Commission has proposed a budget increase to around 5 million over the next seven years. The program will be open to countries outside the EU The proposal is currently being discussed and negotiated with the Member States and the European Parliament (Vasiliou, 2012). The current financial period (2007 -2013), the EU spent 3.1 billion Euros for the program Erasmus. In 2010 - 2011 the total budget amounted to about 460 million €, of which € 435 million was spent to support mobility. The largest part of the budget of the Erasmus program is

<sup>&</sup>lt;sup>2</sup>For the eligibility criteria for students of Erasmus, the website http://compus.uom.gr/erasmus/files/file/-xartis\_foititi\_erasmus.pdf.

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managed by the National Agencies in the participating countries. Nearly 90% of the budget available for the Erasmus program for mobility of students and staff. The Erasmus also supports multilateral projects and networks of around 4% of the budget. Are managed centrally by the Executive Agency Education, Audiovisual and Culture (EACEA) in Brussels (http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/12/310&format=HTML&aged=0&language=EL&guiLanguage=en, accessed on 7/8/2012; Kaminara,2011).

J. Figel', Former European Commissioner for Education, Training, Culture and Youth, said "a growing number of European student is able to participate in exchanges Erasmus. The fact that the program has helped 2 million students to go abroad for studies and placements since its launch makes Erasmus a European success story. Research clearly shows that not only themselves but also the movers and educational institutions and society as a whole greatly benefit from such transnational mobility. Now we would like to build on the success of Erasmus and offer such opportunities to all young people who want to go abroad for learning purposes. For this purpose, we have recently opened a public consultation on the best strategy to achieve this goal" (http://www.panteion.gr/index.php/anakoinoseis-menu/586-erasmus-).

U. Eco forms a different approach as Erasmus, which may result in the ideal cultural assimilation and the formation of a European identity. Emphasizes characteristics that he mentioned "sexual revolution in European student exchange program Erasmus", because he created the first generation of Europeans: A young Catalan knows a Flemish, fall in love, marry and become Europeans, like their children. It also emphasizes the need for this program, not only from the student community, but also from the whole society, stating that "the idea of the program should be mandatory, not only for students but also for Europe ... employees. What they actually mean is that they should live in different European countries should be communicate each other ... Europe is the continent that united many different identities without, however, to confuse" because in this way we will deal with the fact that no European culture. He mentioned that "European culture is widespread but shallow....This must change before the crisis managed to strip Europe of everything" (http://www.tovima.gr/world/article/?aid=440512).

#### 4. Erasmus in the words of students

For many European students, the Erasmus Program is their first time living and studying abroad. Hence, it has become a cultural phenomenon and is very popular among European students. The Program fosters not only learning and understanding of the host country, but also a sense of community among students from different countries and it can be hard to know what one might expect. The Erasmus experience is considered both a time for learning as well as a chance to socialize (http://erasmus.com/en/erasmus-blog/erasmus-scholarships/erasmus-programme-81224). Student mobility contributes to personal development and the development of social skills, labor mobility and knowledge and develop the market of educational services. Contributes to the creation of a European identity, it helps create an open democratic and tolerant society, creates a creative, multicultural environment (http://compus.uom.gr/-erasmus/?q=el/qeneral).

As reported by the students who participated in the program, the experience from the Erasmus compares to study a single trip since gave them the opportunity to develop a true European consciousness (Benhold, 2005). Erasmus students are familiar with a foreign language (Charalampakis, 2002) and gain valuable skills for the labor market, such as adaptability and awareness in different cultures. Students gain European dimension of their studies through teaching by teachers with different education and culture, different teaching methodology and subject, the study of foreign literature and the possibility of contact and explore new topics. Students learn faster a foreign language, exploring the prospects for postgraduate studies abroad and then compare the education offered by this university of origin (http://issuu.com/iserviceeuropa/docs/eacerasmus25\_brochure-\_120420\_el\_ipad?mode=window&viewMode=double Page).

Here are some aspects of European students who participated in the program. "I realized that the experience made a whole new person of me and that I would never look at the world and Europe, my home, as I did before", "Erasmus life for me is about opportunities. Every opportunity I had, I took it and I thank Erasmus for it", "It is true – when you're in Erasmus, you find out a lot about yourself", "Erasmus is a lot more than a studying experience. For me it is a way to look at the world with new eyes, to feel and discover new emotions and learn what is not written in the textbooks,. "If I look at my experience from a distance, I can say that I would definitely do it again, and that apart from (or maybe

<sup>3</sup>The importance of the program and especially of civilization, becoming in any way in European culture. For example, in the French film «The spannish inn» (L'Auberge espagnole), 2002, describes the adventures of a student studying in Barcelona on Erasmus, http://www.imdb.com/title/tt0283900/.

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because of) minor problems along the way, this semester has made me a stronger and more enthusiastic person" (E.C., 2007; http://ec.europa.eu/education/lifelong-learning-programme/doc80\_en.htm; http://news.-kathimerini.gr/4dcgi/\_w articles ell 100050 07/07/2012 488231).

Many are the views expressed by the Greek students who participated in the program. Student at the University of Crete, said changed her life. He stressed that "Erasmus gave me the opportunity to come into contact not only with the French culture but at the same time and in many different cultures. And that's why we stayed with students from around the world and constantly organizes trips to other European countries". Another student argued that "contact with citizens of other countries makes you take a breath and seek solutions as a world citizen and not as a citizen of a country isolated" (http://www.tovima.gr/relatedarticles/-article/?aid=103297).

Student, who made the practice exercise for the OECD, through the program, said that "one of the greatest benefits of the practice abroad is the contact with people who have different approaches in a multidisciplinary level in the work environment. Having taken a small but significant bit of the multicultural culture of the people of France, on an interpersonal level, I think we need to realize that each student extroversion on mobility has too many fruits to offer, I recommend it unreservedly". Student of the Agricultural University mentioned that "I learned many things on scientific research, I gained significant professional experience, working with serious and eminent scientists and finally, collaboration and contact with students from different countries. I hope others follow this path" (http://www.european.aua.gr/socempeir.htm).4

Other students said that "Erasmus is the best opportunity for a student to get acquainted with the easiest and most fun way, a new country, a new city, other students from every corner of the earth, but a university education different from that which has been learned his country". "Erasmus go to meet people, to see how the heck the school in another country does, experience the culture of this country, to improve your knowledge on foreign language", "the Erasmus looks like a break from the routine student. Freshman place, another university, new people, new ways. Means using language 24/7, which in turn means that we can express all your thoughts, needs, opinions, even the weaker moments you (from illness to sleep) in it" (http://www.in2life.gr/everyday/modernlife/articles/233505/article.aspx).

Normal result of this program was the creation of the Erasmus Student Network (ESN), which was founded in 1980 and is a European student organization that aims to support and contribute to the development of the exchange students. The network works to improve social inclusion and practice of student exchange and represents the needs and expectations of exchange students at the local, national and international level (Kraklewska *et al.*, 2005; http://www.esn.org). Unfortunately, the program has its negative consequences, because the area of higher education is a breeding ground for abuse regulations were designed to expand the educational opportunities of students in EU universities For example, while the program was established by several European countries to exchange students that they have experience of life and education outside their home countries, occurred where Greek students in foreign universities coming to Greece under the Erasmus program and enrolled for at least one year in Greek institutions (http://e-thessalia.gr/?p=22831).

## 5. The Erasmus program in Greece and the T.E.I of Thessaly

For Greece, program has become particularly important because of the economic crisis many young people seeking their way to Europe through this. In 2012, Greece received 2.1 € million for internship programs through Erasmus. According to the data available in the internship program involved a total of 1,379 Greek students. In 2011 the total outgoing Greek students for studies and placements amounted to 3,437, and last year was 3,179. 30,732 businesses across Europe accept students for internship of which 45.4% are small and medium in 33.8% and 20.8% large. 2.308 Greeks have visited another EU country to attend a semester. Greek students who benefited from the new institution was the last year 160 people (http://ec.europa.eu/education/erasmus/doc/stat/1011/countries/greece en.pdf).

Table 2: Number of Erasmus students

Year	Entrants	Outgoings

<sup>&</sup>lt;sup>4</sup>E.U., (2012), Erasmus. Changes lives, opens horizons for 25 years, Belgium [in Greek].

2000 – 2001	1.302	1.868
2001 – 2002	1.413	1.974
2002 – 2003	1.545	2.115
2003 – 2004	1.595	2.385
2004 – 2005	1.658	2.491
2005 – 2006	1.903	2.714
2006 – 2007	1.841	2.465
2007 – 2008	2.299	2.468
2008 – 2009	2.849	3.029
2009 – 2010	2.983	3.179
2010 – 2011	2.860	3.437
Total	22.246	28.125

**Source:** http://ec.europa.eu/education/erasmus/doc/stat/1011/countries/greece\_en.pdf,

Table 3: Number of students held internships

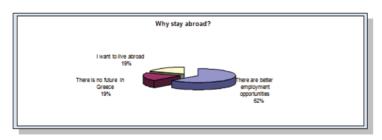
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Year	Entrants	Outgoings
2007 – 2008	488	160
2008 – 2009	903	292
2009 – 2010	924	389
2010 – 2011	879	538
Total	3.194	1.379

**Source:** http://ec.europa.eu/education/erasmus/doc/stat/1011/countries/greece en.pdf,

Figure 5: The reasons for choosing to stay Greek students abroad



Source: Asderaki et al., 2011

In the first five positions of the institutions that send students abroad is the University of Athens, in concrete the Economic University, the Aristotle University of Thessaloniki, and two Colleges. Greek students respectively go to Spain, France, Germany, Italy and the UK (data for SA from 2010 to 2011 http://ec.europa.eu/education/erasmus /doc/stat/1011/countries/greece\_en.pdf).

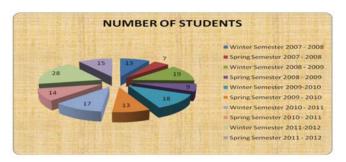
TEI of Thessaly was established in 1983 (L. 1404/1983), when abolished by then operating Centers of Higher Technical & Vocational Education, and established the level of Higher Education, which joined the Higher Education Institutions. Therefore, TEI (according to L. 2916/2001) enrolled in Higher Education.

The TEI of Thessaly is involved in the implementation of the Socrates program from 1996 until today, and with the completion of the second phase of the program (01/01/2000 - 31/12/2006), approved the participation of the institution in the University Charter Erasmus. Through the Erasmus given the opportunity to students who have completed at least the first year of study, attend part of their studies in another country Institution in European interuniversity cooperation. The study period abroad may include coursework, internships or thesis preparation and is fully recognized by the return of the student (http://www.teilar.gr/eu/index\_gr.php). The program gives students the opportunity to experience life in another culture, studying in a different system of Higher Education. The TEI Thesssaly has many partnerships with higher

education institutions from France, Germany, Finland, Czech Republic, Netherlands, Bulgaria, Portugal, Italy, Cyprus, Poland, Denmark, Hungary and Spain (http://www.teilar.gr/eu/index\_gr.php).5

According to data available from the TEI of Thessaly sent thirty-two (32) students in various institutions abroad for study, both the 2009 - 2010 and from 2010 to 2011. Moreover, for practice departed two (2) students in 2009 - 2010 and nine (9) students in the period from 2010 to 2011. Incoming students for the last amounted to fifteen (15) from different EU countries. Finally, TEI has social policy because two (2) students participating in the program are from economically vulnerable and one (1) with severe disabilities (Seminar, 2011).

Figure 6: Students participate in Erasmus program (2007-2008 / 2011 - 2012)



**Source:** European Programs Office TEI of Thessaly

## 6. The research methodology

The research methodology includes qualitative and quantitative approaches and tries to gather accurate information about social phenomena. Quantitative methods focus on numerical data and statistical comparisons, the measurement of theoretical concepts using tools such as standardized questionnaire. Qualitative methods are essential tools in the analysis of quantitative data and to formulate new hypotheses. Qualitative research focuses on the evolution of social phenomena, the processes by which we develop specific social situations. The combined and complementary use of quantitative and qualitative methods is the most effective methodological approach for a complete description and explanation of the dimensions of social reality (Saunders et al, 2009; Dawson, 2009; Paraskevopoulou-Kollia, 2008).

The interview is a key element of qualitative research and is not a simple formality. Those called to overcome the researcher is the reluctance and fear in the underlying communication layer. The interview goes beyond the walls that hinder effective dialogue, to bring about the approach of true reality. In unstructured discussion is taking place is in a sense free, but that freedom is related to the nature of the discussion, the matter is under investigation and the extent of building questions. The interviewer is the one who shows understanding what this respondent and helps to express interpret what he says and should be aware of psychology (Saunders et al, 2009; Dawson, 2009; Paraskevopoulou-Kollia, 2008).

In the questionnaire we used two kinds of questions or closed questions with specific answers questions and open questions. In open questions the respondent is asked to give his answer the way he wants. Open-ended questions allow the interviewee freedom of expression and do not provide any answers. In the closed-ended questions the answers are predetermined by the researcher. The default answers may be limited in the choice between 'Yes' or 'No' to include a whole range of alternative answers. Specifically, the advantages are as the respondent answers to written questions, can be affected by fluctuations in the occasional voice of the researcher, mistakes made in the researcher's effort to facilitate the response to clarification, the questionnaire allows for greater standardization in the wording of questions contributing thus the reliability of the data will come from this, it can be used in large numbers of people with ease, and is economical method. Disadvantages are the low percentage of questionnaires returned to the researcher. Also, it is assumed that the person who completed the questionnaire was not influenced by any third party, it is not certain that all questions were clear to all participants (Paraskevopoulos, 1993).

<sup>&</sup>lt;sup>5</sup>The partner institutions with T.E.I. of Thessaly featured on the site http://www.teilar.gr/upfiles/PARTNERS-TEI-L-2.pdf.

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The survey was based on the reports of study, relating the experience gained by the students of Erasmus, on the basis of the guestionnaire submitted to the Office of the Institute of European Programs Thessalv with students who attended the Erasmus program in recent years. The interviews were structured and had little time to complete the interview. The aim of the research is the information gathered will be used to better prepare students who intend to move in future centuries as the continuous improvement of the program. The research objectives are specific, we know in advance the survey population. The questionnaire was administered immediately after the return of students from abroad the questions are in such series that progresses to complete them in a natural and logical way. Finally, the questionnaire did not have a large area and there are specific instructions for their completion. With the initiation of the investigation amounted files (handwritten and electronic) for the collection, collation and analysis of data. The concentration of the questionnaires, the entry of data (quantitative and qualitative), together with the SPSS program.

Our goal is the information and the conclusions of this study be used to best prepare students who intend to move in the future, as well as the continuous improvement of the program and to find the reasons why the students of TEI of Thessaly wish to participate in this program. The nature of this study highlights a number of barriers to the accuracy of data collected and the process to achieve the research objectives. One limitation may be the fact of ignorance of the concepts of correlation and is an issue that is still in its infancy in Greece. A second limitation is the limited interest of students for participation in the program.

#### 7. Presentation of research

Figure 7: The participants per age group



Figure 8: The participants per male



A total of 88 completed questionnaires students participating in the program. Of these, 54 belong to the 18-22 age group, 32 in the group 22 to 26 and 2 over 26 years (Figure 7). Participants were 57 men and 31 women (Figure 8).

Figure 9: Join students per semester

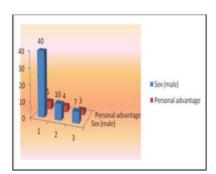


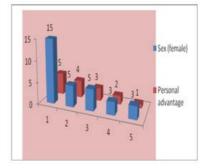
Figure 10: The reasons for student participation in the Erasmus program



According to the previous diagram 15 students were from the 10th semester, 18 of the 8th semester, 14 of the 6th semester and 10 of the 9th semester. The other students are allocated to the remaining semesters, with less coming from the second half, only 1 and more, 9 of the 10th semester. According to the responses of the 26 participants were in the program for academic reasons, 15 to create friendships, multicultural interests 6, 4 to experience a new environment, 6 to gain experience from Europe, 11 to learn a foreign language, 10 to gain specialized knowledge in management and finally 9 to feel independent from his family and other environment.

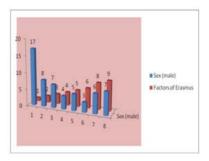
Figures 11a & 11b: The personal benefits of students from the Erasmus gender

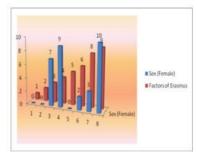




The male students who participated in the program showed that gained many significant personal benefits from their participation in it. One student replied that he was not satisfied with it. Unlike some of the students who participated said they did not obtain significant benefits from their participation in this.

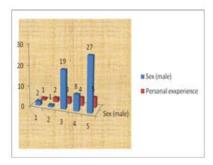
Figures 12a & 12b: The reasons students attend the Erasmus gender

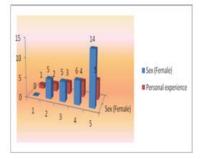




The male students who responded highlighted as the most important factor in the academic aspect of Erasmus followed multiculturalism, acquaintances and independence. From their side, students highlighted the main factors contributing to their independence, followed by training in a foreign language and stay in another country.

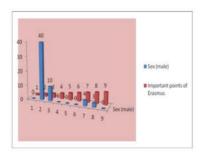
Figures 13a & 13b: The personal experiences of the students from the Erasmus gender

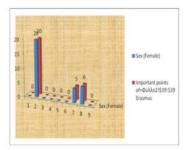




Students highlighted as the main experience self-awareness gained from their participation in the program and then their independence and confidence. On the other hand the students highlighted the self-awareness and the rest followed, with approximately the same number and with the exception of intercultural knowledge not answered any.

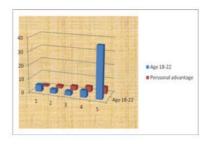
Figures 14a & 4b: The most important aspects of participation in Erasmus gender

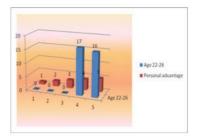




Students highlighted as the most important factor of program participation multiculturalism, while students highlighted gaining experience and independence.

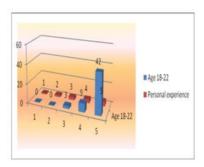
Figures 15a & 15b: Personal benefits from participation in the Erasmus program with age

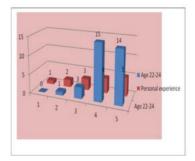




By age group not studied this class of 26-30, because we just had a completed questionnaire. From the questionnaires we conclude that most students who participated in either age 18-22 or the next class was very satisfied with their participation in the program.

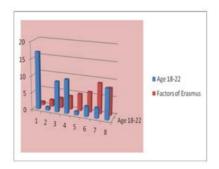
Figures 16a & 16b: The experience gained from participation in the Erasmus program with age

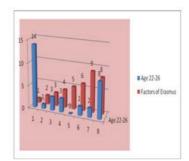




From the responses we conclude that most students who participated in either age 18-22 or the next category and gained many important experiences from the program.

Figures 17a & 17b: What aspects of the ERASMUS program as being particularly significant gender

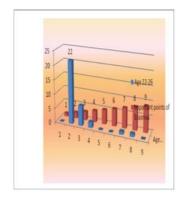




Students in the 18-22 age revealed as most important aspects of the Erasmus program their personal independence, training in a foreign language, academics and making friends. The students of the next age group highlighted the academics, personal autonomy / independence and finally stay in a foreign country and experience gained from staying there.

Figures 18a & 18b: The most important aspects of participation in Erasmus gender

■ Age 18-22 Important points of Erasmus



Both age groups highlighted as the most important element of their participation in the program to get acquainted with the culture of a foreign country and getting to know the country.

The interviewers revealed that students who participated in this project was not just satisfied but delighted. Experienced a new system of education and acquired significant knowledge about the object of study. Experienced new cultures they came into contact with new people and experienced the concept of multiculturalism and interculturalism. Saw it as a life experience.

#### 8. Conclusions

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Finally answered the guestionnaire 88 students participating in the program. Participants were 57 men and 31 women were mainly students from the third C and above. Most students who responded to the questionnaire said they participated mainly for academic reasons and then for reasons multicultural and gain new experiences. Students who responded revealed that the most important motivation for their participation in the program Academic aspect of Erasmus and then multiculturalism. Unlike the students highlighted as main factor independence and followed by training in a foreign language and stay in another country. Students in the 18-22 age revealed as most important aspects of the Erasmus program their personal independence, training in a foreign language, academic attitude and making friends. The students of the next age group highlighted the academic attitude, personal autonomy / independence and finally stay in a foreign country and experience gained from staying there.

Erasmus is able to contribute to improving the quality of education in our country. Let us remember, to better understand the importance of the words of former President K. Stefanopoulos when stressed that 'the basis of the progress of a country lies in education. .... requested the development of a sense of duty, the doctrine of social solidarity as a way to facilitate the betterment of all life, the cultivation of aesthetic kids to grow up to avoid acts that deface our country, strengthening the hard work and the suggestion the value of the offer" (Stefanopoulos, 2003). Information about these programs will cover the significant ignorance that exists and occurs both among students and professional bodies and companies in our country. For young students to participate in the Erasmus program gives them the opportunity to show off their skills, to deepen the scientific knowledge to develop professionally and learn new cultures (Damoulianou, 2012).

The study of the literature revealed that the Erasmus students gain more experience in the field of culture and multiculturalism, most students know the value of the program because have good information, and are interested in what they can gain new experiences and study abroad. However participation in the program is unsatisfactory and end the program helps them to improve their knowledge in a foreign language, discover new cultures, to become independent and gain new experiences (Alijošiūt et al, ny). The number of young Europeans study will work and will fall in love all over Europe growing. These young people did not grow up with the limitations of national consciousness grew by previous generations. On the contrary. Speak several languages, have multicultural awareness and feel Europeans. This is the generation that shaped and formed thanks to Erasmus.

Lifelong learning is essential for the competitiveness of the knowledge economy. Applies to all levels of education and training for all ages. The various programs such as Erasmus, here in after together all under the auspices of the program for lifelong education and training contribute to achieving these goals. Europe is experiencing one of the most

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critical periods in its history. The consequences of the crisis is evident. Investing in education and culture lays the groundwork for long-term benefits, which should not be forgottenn (Kalerade, 2011; Pasias *et al.*, 2005).

From another point of view multiculturalism, which is required by the youth of Europe today, as to have a common identity. International education is essential for the most talented young people and European companies attract executives from across the continent. Stefan Wolff, Professor of political science at the University of Bath, calls these new "Generation Erasmus". When this generation take over the coming decades, could be made a profound cultural intersection, says Wolff. Provides that "for the first time in history we see the seeds of a true European identity. At 15, 20 or 25 years, Europe will be ruled by leaders with a completely different view of the socialization of today. I am optimistic that in future there will be much less interstate frictions and much greater consistency between the states - members of what we can imagine today". Wolff states that Europe will be headed by leaders with "less ethnic strife, fewer conflicts with Brussels and more unity in policy of the EU" (Kathimerini, 2005a; Kathimerini, 2005b).

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#### **Annex 1:** Ouestionnaire for Exhibition Studies of Erasmus students

I. PERSONAL DATA
1. Name:
2. Date of birth:
3. Gender:   Male Female
4. Civil Status:
5. Present accommodation:
■ With parents
<ul> <li>Owned individual apartment</li> </ul>
■ Rented individual apartment
■ Shared rented apartment
■ Institution college accommodation
☐ Private rented room
6. What is your field of studies?
Early childhood
☐ Primary
■ Secondary
Social Education
■ Educational Sciences
7. What year of study are you in?
second year
third year
fourth year
fifth year
other.:
8. Duration of the stay abroad? From T
9. Have you ever travelled abroad?
<ol> <li>If you have travelled abroad, tick the reason(s) for your travel</li> </ol>
■ Tourism and leisure
☐ General studies
■ Language studies
■ Work
Family reasons
Other

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11. Have you spent more than two months in one stay	abroad?	Yes		No				
12. Do you feel European?								
1 2 3 4								
<del>                                      </del>								
II. ERASMUS PROJECT								
13. When did you decide to participate in an ERASMUS programme?								
☐ One year before departure								
☐ Two years before departure								
☐ More								
14. How did you obtain information about the Erasmu	ıs progran	nme?						
A Mass media (newspapers, magazines,	radio, T\	(Lets.)						
B Friends/acquaintances before I started	my studie	18						
C   Friends/study mates during the study								
D								
E Information from the international coor	ordinator v	risiting my	y group/c	ourse				
F	dinators o	ffice						
G Information days for students								
H	ge							
I Qther institution international web pa	ge							
J								
<ol><li>Which of the above mentioned points did mostly inf</li></ol>	fluence yo	ur decisior	1?					
□A □B □C □D □E □F □G □H □I □J								
<ol><li>To which extent did each of the following motives in</li></ol>	-			-				
the ERASMUS programme? Please give a score from 1	to 4 (1 for	the least i	mportant	4 for				
the most).								
	1	2	3	4				
To improve your CV								
Learn about different didactic methods								
To improve knowledge of languages								
To visit a foreign country								
To accompany friends								
To live independently								
Enhance your job opportunities after graduation								
Learn about another culture								
To make friends in another part of the world								
To feel European								
To experience life as a foreigner								
To experience a feeling of adventure								
To experience a feeling of adventure  For personal development								
_								
For personal development To benefit from the Erasmus grant			0					
For personal development								
For personal development  To benefit from the Erasmus grant  Problems with the study programme at home institution								
For personal development  To benefit from the Erasmus grant  Problems with the study programme at home institution  Higher quality of the study programme at the host institution								

Other resson, Please specify

- 17. What is the name of your host Institution?
- 18. Why did you choose the host institution?

	1	2	3	4
Because you are interested in that particular country				
Because you are interested in that particular institution				
Because you are interested in that particular town/place				
Because you want to learn a new language				
Because you want to improve my knowledge of the language				
Because you already know the language				
Because it was recommended by former Erasmus students				
Because it was recommended by the home international coordinator				
Because you had no other option				

Because it was recommended by the home international coord					-   -		
Because you had no other option							1
Other resson. Please specify						,	
	19. To what extent do you fear any of the following before beginning the ERASMUS						
	programme?						
				1	2	3	4
Not to h	nave enough money						
Not to f	find suitable lodgings						
							·
T- 6-1	alama (amala)			_	_		
	alone/lonely			-			-
	be able to adapt to the customs of the coun	•		_			_
	e problems with the language of instruction						
	e problems with the language of the host co	ountry					
	be able to adapt to the Education Faculty						
	achieve recognition of the credits in your o						
To have	e difficulties on your return in continuing v	vith your st	udies				
To obta	ain a lower average result on your academic	record					
Not to b	e able to communicate with the pupils durir	ig teaching	practice				
Not to	be able to communicate with the pupils in	practice					
	20. How are you preparing for your stay s	broad?					
				1	2	3	4
By impr	oving your knowledge of the language of ins	truction use	d for				
exchange	e students						
By impr	oving your knowledge of the languages spok	en in the co	untry.				
By obtai	ning information about the host country						
By obtai	ning information about the host faculty						
By prepa	aring a work plan with your local internation	nal coordin	ator				
By conta	acting former Erasmus students/scholars at y	our home In	stitution				
By conta	acting ERASMUS students from other cou	ntries					
By conta	acting the ERASMUS Student Network						
By conta	acting teachers at the host faculty						
By obtaining information about the academic activities you will be			will be				
doing in	the host faculty						
By doin	g nothing in particular						
	21. Do you have any command of the lan	guage spok	en in the	country	you are g	oing to?	
	No 🔲 little 🔲 Well	□ Ve	ary well				
	22. How much support did you receive for	om your pe	rsonal an	d academ	ic enviro	nment?	
		1	2	3		4	
	Family						
Class mates							
	Friends						

Teachers							
International coordinators							
23. Did you take part in pre-departure meetings in your home institution? ☐ Yes☐ No. 24. Who did you have these meetings with? (Tick one or more options)							
			options	,			
☐ International coordinator at your hor		n					
Your tutor at your home institution							
☐ Visiting International coordinator fo	-						
Students dealing with ERASMUS :	matters at the	e home fac	ulty				
☐ Former ERASMUS student							
☐ Erasmus student from the host countr	У						
Other, Please specify who.							
25. How helpful was the information tha	-						
		1	2	3	4		
Academic issues		_					
Economic issues		_					
Cultural issues							
Daily life (journey, lodgings, transport, time	ss, etc.)						
Other, Please specify							
26. From whom did you receive support	to choose yo	our courses	abroad	?			
	Yes	Т	1	No			
Home institution		_					
Host institution		+			_		
Internet	_	+			_		
Former Erasmus students	_	_			-		
Other, Please specify:							
27. Before your departure, do you know w	hich courses	11011 ora d	ning to	attend in to	oue host		
Institution? Yes No	men comses	you are g	ong to a	attend in y	our nost		
28. Are you going to sign a Learning A	menoment had	ara danast	vo2 □	v <sub>m</sub> .	No		
29. Before starting your ERASMUS prog		_					
the Learning Agreement are going to be s	-				eu in		
Yes No	ecognized in	your non	ie maini	unon:			
III. PRACTICAL ASPECTS	- ED ACAM	2	<b>□</b> v.		137-		
<ol> <li>Do you have another grant besides th</li> </ol>	e EKASMU	5 grant?	□ Ye	85 L	No		
<ol><li>In your opinion, will your grant be ad</li></ol>	equate?	☐ Yes		□ N	0		
<ol> <li>If not, please say what action you are tal</li> </ol>	king?						
■ Work before leaving							
☐ Try to spend less							
Ask your parents for money							
Ask the bank for a loan							
Use your savings							
Look for work in the host country							
Other, Please specify:							
33. Who will find your accommodation in the host country?							
☐ Home Institution							
Host Institution							
Personal initiative							
34. Do you know the conditions for benefiting from health assistance in the host country?							
Yes No							
35. Had you made or are you going to make provisions so as to be insured for the							
duration of your stay abroad?							
☐ Yes ☐ No							